



Mother's Day Celebration May 9

Join us on Saturday, May 9 from 10 a.m. – 4 p.m. in Historic Downtown Glendale as we celebrate moms with a day of deals, meals and more at our Annual Mother's Day Celebration! Start your celebration at the Glendale Visitor Center and pick up an event map and savings packs for the first 250 moms. Many of the downtown shops and restaurants will feature discounts and giveaways and special Mother's Day gift ideas. The Glendale Visitor Center will be collecting items to send care packages to deployed female military. The Glendale Visitor Center is located at 5800 W. Glenn Drive, suite 140 in Historic Downtown Glendale. Call 623-930-4500 or log on to visitglendale.com for more information and a list of items needed for the care packages.

Summer Programs Available through Parks & Recreation

The city of Glendale offers programs for children to participate in a variety of games, activities and more during the summer break from school. The programs provide a safe and caring environment where all children can learn, grow and thrive with activities offered by caring, trained adult

staff members. For details on days, times and locations, visit www.glendaleaz.com/ParksandRecreation/AfterSchoolPrograms.cfm or call 623-930-2820.



Glendale Water Services Department has made a change in the way it does business!

The yearly Water Quality Report will no longer be included with your water bill. It is now posted to the Water Services Department website. This change saves money and resources while enhancing efficiency.

Please visit www.glendaleaz.com/2014ccr to view the report for calendar year 2014.

Customers can also have a paper copy mailed to them by calling the Water Services Department at 623-930-4177.

El departamento de Servicios de Agua de Glendale ha hecho un cambio en la forma de hacer negocios.

El Informe de la Calidad del Agua anual ya no va ser incluye con su factura de aguade. Ahora se ha publicado en los Servicios de Agua sitio web del departamento. Este cambio permite ahorrar dinero y recursos al tiempo que mejora la eficiencia.

Por favor, visite www.glendaleaz.com/2014ccr para ver el informe para el año calendario 2014.

Los clientes también pueden tener una copia enviada a ello por correo llamando al departamento de Servicios de Agua al 623-930-4177.



A Message from Councilmember Bart Turner

Save Water in Your Landscape this Summer

In our arid climate, outdoor water use makes up more than

60% of a household's total water usage and it is up to us to conserve water! By checking for leaks, maintaining automatic irrigation systems, and watering efficiently, homeowners can save money, save water, and see better results.

Fortunately, the Conservation and Sustainable Living Division of Water Services offers free tips, services, and resources to help Glendale water customers create a more water efficient landscape. Here are a few key items to save water:

1. Go outside. Take a walk around your yard when your irrigation system is running and check for leaks. Open the valve boxes to check for standing water. Check for sprinkler heads that are broken, clogged, or spraying on the sidewalk, driveway, or street.

2. Learn how to properly water. Order the "Landscape Watering by the Numbers: A Guide for the Arizona Desert" to help you determine how much water to apply and how long to run your irrigation system. Call 623-930-3553 or order online at www.glendaleaz.com/WaterConservation/brochures.cfm#FreePacket.

3. Remove grass and receive a rebate. Participate in the city's landscape rebate program by permanently removing grass and converting to xeriscape - a desert-friendly landscape. Residential customers can receive a rebate up to \$750 and non-residential customers can receive up to \$3,000. Call 623-930-3760 for more information.

For more information on landscape watering, call 623-930-3596 or visit www.glendaleaz.com/WaterConservation/.

And remember, always watch children around water!

Bluegrass Jam May 1 and 15

**Foothills Branch Library,
19055 N. 57th Ave., Roadrunner Room**

Bring your acoustic instrument and play bluegrass, country, folk, gospel, and more round-robin style! All levels of players welcome. Audience and singers also are encouraged to attend. Bluegrass Jam sessions take place on the first and third Friday of each month. This month's events will be held on May 1 and May 15 from 1 - 3 p.m. INFO: 623-930-3844

Childsplay Theatre: Girls Who Wear Glasses Event May 11

**Foothills Branch Library,
19055 N. 57th Ave., Roadrunner Room**

Enjoy a free live theater presentation at the library! Growing up is hard enough, navigating friendships, school and parents. But when Mira has to get glasses, it is the last straw. As she deals with old friends who are suddenly only interested in popularity and new friends who want her to be more like them, Mira has to decide who she really wants to be. With the help of her glasses, she starts to see clearly in more ways than one. This special presentation is made possible by a partnership between The Glendale Arts Commission and Childsplay, Inc. Recommended for children age 7 and up and their families. Join us on Monday, May 11 from 6 - 7 p.m. No registration. INFO: 623-930-3837

Understanding Monthly Sewer Charges

You may notice a change in the monthly sewer fee in your water bill each May. For most customers, this fee does not change. For some, the fee may decrease and for some, the fee may increase. This happens because every year the City of Glendale re-calculates customer's sewer usage based on their water use billed in the months of January, February, and March.

If you are aware of high water use during any of these three months that may be due to a water leak or outside watering, you may be eligible for an adjustment of this fee. To seek an adjustment you must file a Sewer Appeal with our Customer Service Department.

Forms can be found on our website at GlendaleAZ.com/Utilities. Appeals are accepted for a period of 60 days after the May billing.

Examples of typical sewer appeals are of the following nature:

- Any leak which affected your January, February, or March bills
- The filling of a new pool or the draining and refilling of an existing pool which affected your January, February, or March bills
- Outdoor watering during the winter months typically associated with larger than normal landscaping (this type of appeal is typically valid for three (3) years)

New residents or customers who do not have a full three months winter water usage, will be assigned usage based on the average of all customers with a similar type of property. If you have other questions, please call our Customer Service Office at 623-930-3190

Look for
**Glendale's Frequently
Called Numbers**
brochure in place of the
Glendale Connection
in next month's water bill

Mayor
Jerry P. Weiers
623/930-2260

Vice Mayor
Ian Hugh
Cactus District
623/930-2249

Councilmember
Jamie Aldama
Ocotillo District
623/930-2249

Councilmember
Samuel U. Chavira
Yucca District
623/930-2249

Councilmember
Gary D. Sherwood
Sahuaro District
623/930-2249

Councilmember
Lauren Tolmachoff
Cholla District
623/930-2249

Councilmember
Bart Turner
Barrel District
623/930-2249

**Acting
City Manager**
Dick Bowers
623/930-2870



For details on the latest city news, events, meetings or updates to this newsletter, visit glendaleaz.com.
To watch council meetings or other city news, tune into Glendale 11 TV or watch online at glendaleaz.com/glendale11.

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